



ACCESS TO EXAMINATIONS AMIDST DISASTERS

GUIDELINES FOR CONDUCT OF
EXAMINATIONS IN EMERGENCIES



ADVANCED LEVEL EXAM
2024

National Examination Emergencies Operation Unit

NEEOps

DEPARTMENT OF EXAMINATIONS, SRI LANKA
TOGETHER WITH
DISASTER MANAGEMENT CENTRE

Preface

Examinations are considered as the crucial hurdles of the academic life of school children. Having studied for several years, the students appear in examinations with many expectations. In this context, conducting examinations in a safer and hazard free environment for each and every candidate is an essential requirement. During these national tasks of conducting examinations, the Department of Examinations, Sri Lanka strongly determines to uphold not only transparency and reliability of these examinations but also safer access and safer environment for candidate as well as all other supportive staffs of the examination.

The triumph of this whole process is not an effort exclusively of the Department of Examinations, Sri Lanka. Even ensuring an uninterrupted examination is a massive task blended with well-planning and precautions for the potential risks of emergency situations and adverse weather may immerge in the country. These unavoidable circumstances are managed with the grate helping hand of the Disaster Management Centre, Tri-forces, Police and many other volunteers extend support to the Department. For many years the Department of Examinations, Sri Lanka has received extraordinary support from the Disaster Management Centre to conduct examinations uninterruptedly in the middle of adverse weather conditions prevailed in the country.

Therefore, I wish to take this opportunity to convey my sincere gratitude to the Disaster Management Centre for extending support continuously to the Department of Examinations, Sri Lanka to conduct examinations in a safer environment to all candidates appearing for examinations and other supportive staff.



Mr. H.J.M.C. Amith Jayasundara
Commissioner General of Examinations
Department of Examinations

Forward

Today, educators have the challenge of progressing the students to adapt successfully to face the rapidly changing world, considering not only the local context of the country but also the worldview. Examinations play a key role in the education sector which opens doors for students to improve their knowledge, skills, and personality. It provides the platform for the students to add their “ability”, subtract the “failure” and multiply their “success” and the teachers to understand the capabilities of the students.



Conducting the national examinations in Sri Lanka has been an annual event in the country. However, disaster and adverse weather conditions had a significant impact on the overall education sector in Sri Lanka, thus impacting the conduct of the key government examinations for prospective candidates. Amidst the disaster situation, the closure of schools had a direct impact on conducting the key government examinations as planned by the Examination Department of Sri Lanka. The G.C.E. (A/L) Examination – 2024 will be held from 25th November to 20th December 2024.

The G.C.E. (A/L) Examination – 2024 will witness 333,188 school and private candidates, sitting for the examinations at 2,631 permanent structures as examination and coordinating centers. Amidst the disaster background, experiencing extreme weather patterns cannot be overlooked and early preparedness with swift response mechanisms will be essential in moving forward with the scheduled examination timetables.

The Disaster Management Centre (DMC) in liaison with the Department of Examinations is committed to ensuring the uninterrupted conduct of examinations, providing safety and security from hazards and disasters. Examination center safety and crisis response have been planned in partnership with governmental organizations and other stakeholders. The re-commissioning of the National Examination Emergencies Operations Unit (NEEOps) at the national level and the District Examination Emergencies Coordination Office (DEECO) at the district level for the period of examinations will enable the implementation of an operational plan for examination emergencies.

A coordinated preparedness and response mechanism amidst the disaster situations will ensure the uninterrupted conduct of examinations, which will assist the candidates to sit the examinations in a supportive environment. I thank all NEEOPs partner organizations, with special reference to the technical agencies, for supporting the preparation of this guideline book. I am confident that the assigned entities will implement their respective operational plans in responding to any eventualities.

DMC is committed to coordinating and facilitating the operational plans for the successful conduct of the national examinations.

A small, square image containing a handwritten signature in black ink.

Major General H.M.U. Herath (Retd) RWP RSP VSV USP MM Hdmc psc
Director General
Disaster Management Centre

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Abbreviations

CEB	Ceylon Electricity Board
CGoE	Commissioner General of Education
CSD	Civil Security Department
DoE	Department of Examinations
DMC	Disaster Management Center
DDMCU	District Disaster Management Coordination Unit
DoM	Department of Meteorology
DRPD	Disaster Preparedness & Response Division
ECCs	Examination Coordinating Centers
EOC	Emergency Operation Centre
FP	Focal Point
LECO	Lanka Electricity Company (Private) Limited
NEEOPs	National Examination Emergencies Operation Unit
MOH & IMS	Ministry of Health & Indigenous Medical Services
MoD	Ministry of Defence
MoE	Ministry of Education
MoPS	Ministry of Public Security
NBRO	National Building Research Organization
NDCU	National Dengue Control Unit
NDRSC	National Disaster Relief Services Centre
OCDS	Office of the Chief Defence Staff
RDA	Road Development Authority
SLA	Sri Lanka Army
SLN	Sri Lanka Navy
SLAF	Sri Lanka Air Force
STF	Sri Lanka Special Task Force
TRC	Telecommunications Regulatory Commission
Zo.ed.dir	Zonal Educational Directors

ACCESS TO EXAMINATIONS AMIDST DISASTERS

GUIDELINES FOR CONDUCT OF EXAMINATIONS IN EMERGENCIES

1. Introduction

The Department of Examinations (DoE) will conduct the G.C.E. (A/L) Examination for the year 2024 from 25th November to 20th December 2024 in Sri Lanka.

A total of 333,188 candidates (253,393 school candidates and 79,795 private candidates) will sit for the G.C.E. (A/L) Examination across 2,312 exam centres from 25th November to 20th December 2024 managed by 319 examination coordinating centres. For the period of the exams, 38 educational divisions have been established.

Examination	Total Candidates	Coordinating Centers	Examination Centers
G.C.E. (A/L) Examination	333,188	319	2,312

November falls at the end of the second inter-monsoon season, while December marks the beginning of the Northeast monsoon. According to the Department of Meteorology, there is a likelihood of near-normal rainfall across most parts of the country during both November and December months. Additionally, the development of synoptic-scale systems such as lows, depressions, and cyclones are also possible during these months, which could lead to increased rainfall.

These weather conditions may bring about risks such as floods, landslides, and strong winds, all of which could disrupt exam schedules, cause travel delays for candidates, and affect examination centres. Furthermore, precautions should be taken to address potential hazards, including air quality issues, lightning, fires, explosions, animal attacks, and road accidents.

In assessing possible risks to the candidates sitting the examinations and officials involved in conducting the exams, the Disaster Management Centre (DMC) recognized the need for a cohesive risk reduction plan to overcome potential examination emergencies.

2. Conduct of Examination

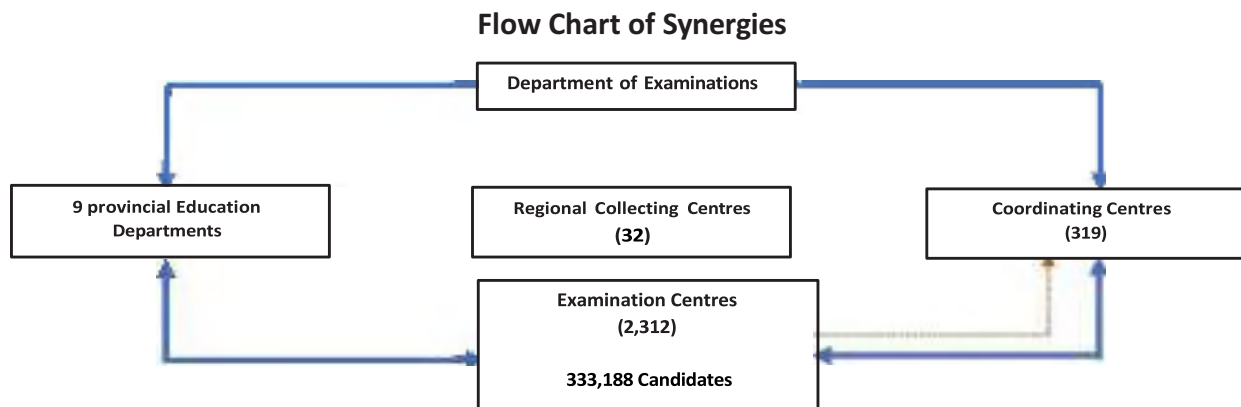
The Commissioner General of Examinations (CGoE) will execute the G.C.E. (A/L) Examination. Accordingly, 38 Educational Divisions have been established in the 9 provinces for the purpose of conducting the examinations.

Ref.	Province	Educational Divisions
1	Western	Colombo, Sri Jayawardhanapura, Piliyandala, Homagama, Gampaha, Kelaniya, Negombo, Minuwangoda, Horana, Matugama, and Kalutara
2	Southern	Galle, Matara, and Tangalle
3	Sabaragamuwa	Ratnapura, and Kegalle
4	North Western	Kurunegala, Nikaweratiya, Kuliapitiya, Chilaw, and Puttlam
5	North Central	Anuradhapura, and Polonnaruwa
6	Central	Matale, Kandy, and Nuwara Eliya
7	Uva	Badulla ,and Monaragala
8	Eastern	Ampara, Kalmunai, Batticaloa, and Trincomalee
9	Northern	Vavuniya, Mannar, Mullaitivu, Kilinochchi, Jaffna I, and Jaffna II

The 319 Examination Coordinating Centres (ECCs) will be guided by the above 38 educational divisions in conducting the G.C.E. (A/L) Examination.

- **G.C.E. (A/L) Examination** - will be held from 25th November (Monday) from 0830 to 20th December (Friday) 1710 hours in 2,312 examination centres with 319 coordinating centres, while a total of 333,188 students will vie for the examination.

Overall, the G.C.E. (A/L) Examinations is directed by the DoE, and the implementation will be through the Provincial Educational Offices. Provincial Education Directors of the 9 provinces will include 100 Zonal Education Directors ensuring the operations of the 2,312 examination centres.



In preparation and execution of any emergencies during the period of examination, a coordinated effort will be essential. As such, the Disaster Management Centre (DMC) in liaison with Department of Examinations (DoE) has formulated this preparedness and response guidelines book as a disaster risk reduction mechanism involving key stakeholders. The examination emergencies will be steered by the Emergency Operations Centre (EOC) of the DMC.

3. National Examination Emergencies Operations Unit (NEEOps)

NEEOps will be operational at the Emergency Operations Centre (EOC) of the Disaster Management Centre (DMC) for the examination as follows;

- 24th November to 21st December 2024 – G.C.E.(A/L) Examination

Commissioner General of Examinations (CGoE) and Director General Disaster Management Centre (DG–DMC) will Co–Chair the NEEOps. The Operational command unit will be headed by the Director of EOC – DMC, and a representative of CGoE.

Under the directive of the respective Government Agents/District Secretary, the twenty–five (25) Deputy/ Assistant Directors of District Disaster Management Coordinating Units (DD/AD–DDMCU) will function as District coordinators of the District Examination Emergencies Coordinating Office (DEECO). They will link with the thirty– eight (38) educational divisional representatives. The 100 Zonal Education Directors will link with DEECO and these offices will be directly linked with NEEOps in Colombo.

3.1 Responsibilities

- Coordinate and facilitate the planning of examination emergencies; early warning mechanisms and communications among essential service organizations in disasters during the period of examinations.
- Support District Secretariats, Provincial Educational Offices, Local Government and other stakeholders in emergencies.
- Ensure operational functions of DEECO.

- Implement individual and collective organizational contingency plans in achieving examination emergency objectives.
- Identify needs and mobilize resources as required.
- Achieve objectives of examination emergencies.

4. Objective

The main objective is to ensure there are no interruptions to the planned conduct of the G.C.E. (A/L) Examination and to provide safe access and security to candidates sitting for the examinations and the officials.

4.1 Specific Objectives

- Ensure timely accessibility of 333,188 candidates as per the examination timetable to the designated 2,312 examination centres without any impediments caused by hazards/disasters.
- Provide unimpeded access to officials of the Examination Department and uninterrupted services to 38 Examination Divisional Offices, 319 Examination Coordinating Centres and 2,312 Examination Centres.
- Prepare, coordinate and execute emergency plans among all essential service organizations in emergencies to achieve the mandate of the DoE of Sri Lanka.

5. Potential Scenarios

5.1 Adverse Weather Conditions

During November to December, Northeast monsoon experiencing unexpected, intense rainfalls which leads to floods and landslides. Selection and establishment of examination centres should be safe from potential flood and landslide zones demarcated by the National Building Research Organization (NBRO), Irrigation Department (ID) and DMC. Lightning is also a potential threat.

5.2 Animal Attacks

Animal encounters remain a considerable cause of harm to humans in certain areas. Stings from bees, wasps, and hornets can be lethal. Access routes will need to be secured of animal encounters and bee/wasp nests. Further, areas identified with Human–Elephant Conflict (HEC) need considerable attention in planning and contingencies. Access to such examination/coordinating centres by candidates and officials with alternative routes are required to identify.

5.3 Fire

Fire is an anthropogenic event where humans are involved purposely or carelessly, and also due to lightning fire can create. The fire departments in respective areas and first respondents have to be alerted during the examination period to extinguish possible fires.

In the Event of Any Emergency

HOTLINE –1911

Department of Examinations (DoE)

The DoE has established a 24 hour Examination Emergency Coordinating Office for the period 24th November to 21st December 2024 with direct access through the hotline – 1911. In the event of any interruptions due to hazards/disasters impending the to continue with the examinations, the DoE will direct the 38 Educational Divisional Heads to allow affected candidates to overcome disruption through a special directive to continue the examination from the nearest centres.

List of contact numbers of Educational Divisional Heads is attached.

6. Operational Guidelines for Examination Emergencies in Situations of Disasters

Safety and security of school and private candidates eligible to sit for the G.C.E. (A/L) Examination and officials engaged in conducting the examinations will be of paramount importance in the event of potential disasters due to natural hazards. As noted, 333,188 candidates and relevant officials will commute for the G.C.E. (A/L) Examination.

Provision of public and private transport and mobility contingencies in the event of disasters will require detailed planning. The climate patterns and past extreme weather conditions indicate possibilities of heavy rains which could lead to flooding, landslides and earth slips. Second inter monsoon conditions are expected to continue during November. The northeast monsoon period will commence after the second inter-monsoon in December and is characterized by afternoon and evening thundershowers. High wind, storm surge, coastal erosion, lightning, severe thunderstorms and industrial hazards are possibilities. Furthermore, tsunamis, fire and explosions too are potential threats.

Road accidents and animal attacks (e.g. the human elephant conflict) are on the increase, which are severe safety concerns of school children and officials.

Preparation in providing early warning, reducing risks, and responding speedily in the event of a calamity would be a collective action by agencies involved in examination emergencies. The guidelines will support such agencies to be proactive, prepare, coordinate, and implement plans to achieve the specified objectives.

6.1 Department of Examinations, Sri Lanka (DoE)

The Commissioner General of Examinations (CGoE) of the DoE will be the Co-chair of NEEOps. He will share his operational plans with the other Co-Chair of DMC, the Director General. Administrative activities will be managed by the CGoE. Operational aspects related to disaster management will be coordinated by DMC. CGoE will;

- a. Assign DoE representative as Operational Co-Chair of NEEOps.
- b. Share deployment of officials/candidates and assets related to the examination with NEEOps to facilitate emergency response planning.
- c. Appoint DoE provincial and district representatives in respect of each district to coordinate with the District Secretary and DMC in emergencies. The 38 divisional examination heads are to be connected with DEECO.
- d. Ensure examination officials are briefed on contingency plans provided by NEEOps.
- e. Provide detailed briefing to invigilators and officials in examination centres about the immediate action drill in the event of a disaster during the examination process.

- f. Direct Emergency Response Calls received by **DoE Hotline 1911** to NEEOps.
- g. Make available contact list of essential focal points and link them with NEEOps and DEECO.

6.2 Disaster Management Centre (DMC)

DMC will be responsible for the planning and execution of examination emergencies in liaison with DoE. It will function as Co-Chair of NEEOps. A coordination mechanism will be established to ensure essential and support organizations are prepared to implement contingency plans at national, provincial and district/divisional levels in the event of a disaster.

- a. Assign DMC representative as Operational Co-Chair of NEEOps. Director EOC to be assigned. EOC to be the central operations room for NEEOps.
- b. District offices of the DMC will be the District Examination Emergencies Coordinating Offices (DEECO) with Deputy/Assistant Directors of DDMCU being the district-based operational officers linked to NEEOps.
- c. Implement National Examination Emergency Plan in liaison with other ministries, departments and organizations via NEEOps.
- d. Create safe access routes to and from, the examination and coordinating centres for candidates and officials in the event of emergencies.
- e. Transport providers, both state and private, to be made aware of the needs and contingencies.
- f. Provide early warning of impending disasters timely and efficiently.
- g. National Council for Disaster Management to be appraised of action plans in the event of a national examination emergency.

6.3 Ministry of Education (MoE)

The Ministry will be overall responsible for providing guidelines and directives to the examination candidates via the Department of Examinations. The schools selected as examination and coordinating centres are to be the least vulnerable to the effects of hazards. Potential areas and centres vulnerable to extreme weather or hazardous conditions are to be brought to notice by relevant school Principals to NEEOps and DEECO to mitigate such effects via prior planning.

7. Guidelines to be Followed by the Implementing Ministries, Departments and Institutions

Response to examination emergencies will be carried out by relevant ministries, departments and institutions based on the nature of the hazard.

7.1 Ministry of Defence (MoD)

MoD will be appraised by the DoE through the Ministry of Education with regard to troop deployment in support of National Examination Emergencies caused by natural disasters. MoD will provide assistance to any such emergency response through the Office of the Chief of Defence Staff (OCDS). NEEOps will link with OCDS for tri-force deployment plans in examination emergencies.

7.1.1 Office of the Chief of Defence Staff (OCDS) and Tri-Forces

Assigned under the Ministry of Defence, the OCDS ensures civil-military cooperation in humanitarian emergencies. Military assets, experience, rapid employment and speedy access are the immense advantages they possess in saving lives. Plans of OCDS, in preparing and responding to emergencies will support the conduct of examinations in the event of extreme weather conditions or any other interruptions. NEEOps will liaise with OCDS in connecting DoE, DMC, and national and provincial/district-based stakeholders. OCDS is requested to;

- a. Assign OCDS representative to liaise directly with NEEOps.
- b. Request from Commander of the Army, Navy and Air Force to provide operational assistance to NEEOps through respective Directors of Operation to execute examination emergency responses.
- c. Attach Tri-forces (Army, Navy, Air Force) senior representatives to NEEOps to assess, coordinate and authorize resources for emergency response relevant to respective service organizations.
- d. Nominate Tri-force representatives for 25 District Examination Emergencies Coordinating Offices.
- e. Provide examination emergency response plan/guidelines in respect of resource mobilization for examination emergencies.
- f. Link OCDS Operations room with NEEOps and DEECO.
- g. Disseminate weather forecast, early warning, potential mobilization and other related information sent by NEEOps with relevant tri-service organizations.
- h. Collate and share contact details of key military coordinators at national and district levels assigned for examination emergencies.

7.2 Ministry of Public Security (MoPS)

The Ministry will assign Police and Civil Security Department in support of public security and responding to hazards and disasters in liaison with NEEOps. Resources to be allotted and deployed in such an event.

7.2.1 Sri Lanka Police and Special Task Force (STF)

Assigned under the Ministry of Public Security, Sri Lanka Police with the support of STF require deployment on the directive of the Inspector General of Police. In emergencies, the Police is to link with the NEEOps and DEECO to manage any interruptions to the examinations. Police HQ is requested to;

- a. Provide communication and deployment plans in examination emergencies.
- b. Assign focal officer/team for NEEOps.
- c. Link local police stations for information sharing with NEEOps at the national level and DEECO at the provincial/district levels.
- d. Disseminate alerts and warning sent out by NEEOps to reach candidates and examination officials.

- e. Harness community support and assistance as first responders in response to a disaster.
- f. Share a list of Police representatives to be linked with NEEOps and DEECO.

7.2.2 Civil Security Department (CSD)

Assigned under the Ministry of Public Security, CSD is to provide its possible deployment in areas of vulnerability to support examination emergencies. CSD is requested to;

- a. Assign a representative to link with NEEOps.
- b. Provide capacity and strength in support of examination emergencies for NEEOps. Specific tasks will be assigned accordingly.
- c. Support dissemination of alerts and warning messages to candidates and examination officials in the event of such warnings.
- d. Assist DoE and NEEOps in support to overcome any impediments to examinations on ground.
- e. Link directly with DEECO for emergency assistance in respective districts.

7.3 National Examination Emergencies Operations Unit (NEEOps)

NEEOps will be the operational arm to coordinate and implement examination emergencies. EOC, of the DMC will be the lead in planning and operationalizing examination emergency procedures in liaison with DoE representatives. It will take all necessary steps to counter any disaster or impending disaster in accordance with existing plans.

DMC appointed Operational Co–Chair for NEEOps will be the Director operations (EOC – DMC). Office and command centre of NEEOps will be the EOC at DMC. District Examination Emergencies Coordinating Offices (DEECO) will be in the respective 25 District Secretariats under the auspices of the District Secretary. NEEOps will;

- a. Direct and authorize Examination Emergency Action Plans of key disaster response stakeholders and support organizations for implementation in the event of any emergencies interrupting examinations. Ensure identified organizations are operational to implement emergency plans at any given time during the periods;
 - 24th November – 21st December 2024 G.C.E (A/L) Examination
- b. Share district/divisional hazard maps for extensive circulation among officials and district administrators involved in the conduct of examinations. Take measures to identify and reduce risks, thereby facilitating access routes to examination centers. Carry out joint assessments on accessibility and alternate routes to examination centers at district/divisions through DEECO.
- c. Ensure critical service providers have special contingency plans in responding to power outages, transport exigencies, telecommunication failure etc.
- d. Create public awareness of examination emergency readiness.
- e. Support District Secretaries in the implementation of district disaster response plans.
- f. Support coordination of emergency relief through National Disaster Relief Services Center (NDRSC), under the Disaster Management Division on MoD and link with other stakeholders including private sector for a coordinated emergency response.
- g. Provide early warning on hazards and impending disasters, timely, in liaison with technical agencies. Ensure speedy and efficient communication mechanism for warnings and instructions to reach examination candidates and officials.
- h. Identify and enhance facilities of alternate safe centers for immediate relocation of vulnerable examination centers for the continuity of examinations in the event of interruptions.
- i. Provide operational, administrative and logistical support for DEECO.
- j. Update respective Ministries, District Secretaries, OCDS, DoE of operational activities regularly.

- Maintain close liaisons with District Secretaries in sharing information and providing assistance in emergencies.
- k. Essential composition of NEEOps will be representatives of DMC/EOC, CGoE, Provincial/Zonal Education representatives, health representatives, Tri-forces, Police, assigned governmental and technical organizations.
- l. Request for senior representatives of essential service organizations in emergencies to facilitate coordination and implementation of tasks assigned to respective organization. Their presence is required 24/7 from 24th November to 21st December 2024 for G.C.E. (A/L) Examination.
- m. Establish public, private and media partnership for dissemination of weather forecasts, warnings and safety instructions.
- n. Deploy pre-identified resources as per contingency plans to maximize efficiency in providing safety and security to candidates and officials of the examination department.
- o. Provide timely situational reports/updates to Co-Chairs and relevant authorities.

7.4 District Examination Emergencies Coordinating Office (DEECO)

Twenty-five (25) Deputy/ Assistant Directors of DMC will be in operation at the District Secretariats. DEECO will be headed by the respective District Secretaries in liaison with heads of the established Educational Divisions. The essential composition of DEECO will be the District Secretary; DoE representative and Deputy/ Assistant Directors of DMC as district operational co-chairs; representatives of Tri-forces, health officials, police and those determined by the District Secretary. DEECO will;

- a. Operationalize DEECO, linking with Divisional Secretariats, Provincial Educational Directors, Local Government Authorities, Tri-forces, Police and other organizations/stakeholders are involved in the examination of emergency readiness and response.
- b. Maintain direct liaisons with NEEOps and provide frequent situational updates. Establish information sharing mechanisms both from national to sub-national levels.
- c. Formulate essential composition of DEECO incorporating district co-chairs, Tri-forces representatives, Police and other partner organizations.
- d. Coordinate and implement district emergency response plans in the event of an examination emergency.
- e. Coordinate with district-based essential service organizations for clearance of access routes, responding to power/communication outages and transport exigencies.
- f. Seek alternate examination centres as safe sites in the event of relocation procedures.

7.5 Department of Meteorology (DoM)

Accurate, timely and impact-oriented weather forecasts will support preparedness and rapid response through early warning. Due to the commencement of the inter-monsoonal season, adverse weather conditions have been predicted island wide. A detailed weather prediction chart for the period of examination is annexed. DoM will;

- a. Issue regular weather forecasts and disseminate them timely to NEEOps. Periodicity of issuing situation reports from 24th November to 21st December 2024 G.C.E. (A/L) Examination, to be agreed with NEEOps. Proposed forecast report periods are given below;

Date	24th November to 21st December 2024 (G.C.E. (A/L) Examination)
*Frequency of reports	6 hourly

* In the event of potential threats – hourly reports or even frequent as required.

- b. Designate a senior officer to liaise with NEEOps.
- c. Provide an Examination emergency action plan with a list of contacts.
- d. Formulate speedy and simple dissemination of early warning format, inclusive of local language for onward transmission to public/media without edit to save time and reduce risks.
- e. Connect with mass media to disseminate special weather forecasts/advisories.

7.6 Irrigation Department

The threat of extensive rain could swell rivers, overspill reservoirs and force open sluice gates causing floods in low-lying areas. The department should provide adequate early warnings related to reservoir spill levels, opening of sluice gates and river rise. Early warning and potential threats in areas of high vulnerability need to be identified in relation to examination and examination coordinating centres. The Irrigation Department will;

- a. Provide situational reports to NEEOps on water levels and alerts related to rivers, reservoirs and other water bodies detrimental to overflow or cause a disaster. The frequency of submission of reports is given below;

Date	24th November to 21st December 2024 (G.C.E. (A/L) Examination)
*Frequency of reports	6 hourly

*In the event of potential threats – hourly reports or even frequent as required.

- b. Provide potential threats and vulnerable areas to NEEOps to facilitate deployment plans. Access roads and safe locations will be vital.
- c. Make available an examination emergency action plan based mostly on early warning and dissemination to NEEOps.
- d. Agree on communication mechanisms and simplified warning messages for direct dissemination to the public through NEEOps.
- e. Provide a list of key contact persons at national and sub-national levels to NEEOps.
- f. Ensure 24-hour operational, situation monitoring office from 24th November – 21st December 2024.
- g. Assign a representative to connect with NEEOps during the same period.
- h. Disseminate information on potential threats to the public through media and other sources.

7.7 Disaster Preparedness and Response Division (DPRD – Ministry of Health)

Emergency health response plan in support of Examination Emergencies to be prepared and resources allocated based on the potential threat. National, provincial, and regional key focal persons will be linked with NEEOps/DEECO to confirm readiness and active contingency plans if required. Dengue and epidemics are on the rise and therefore necessary preventive measures at exam centres and surrounding areas prior to the examination period.

DPRD will be the focal unit linking health and medical needs in examination emergencies with NEEOps.

- a. A full-time coordinating representative will be at NEEOps for the period stated.
- b. National emergency health response action plan will be shared with NEEOps.
- c. To ensure preventive measures in terms of epidemics and other potential threats are looked into. e.g. – Dengue.
- d. List of contact details of national, provincial, and district health coordinators will be

- submitted.
- e. Deployment of ambulances and required vehicles will be ensured.
- f. Availability of sufficient health staff and medicinal stocks in hospitals to deal with emergencies in vulnerable districts will be confirmed.

The National Dengue Control Unit (NDCU) will be a focal point in paying special attention to epidemics such as Dengue that is currently on the rise. NDCU to ensure that preventive measures with regard to Dengue is taken at exam centres and surrounding areas prior to the examination period. National, provincial, and regional key focal persons will be linked with NEEOps/DEECO to confirm readiness and active contingency plans if required.

7.8 National Building and Research Organization (NBRO)

Monitoring of potential landslides and consequences of aftermath which will hinder the conduct of national examinations would be NBRO's examination emergency contingency. Prior warnings will enable the safety of examination candidates and those engaged in examination duties in 2,312 examination centres and, 319 coordinating centres.

- a. Identify and zone potential areas vulnerable to landslides or access amongst the established examination/coordinating centres.
- b. Demarcate safe access routes in support of candidates/officials proceeding to and from examination/coordinating centres in landslide-vulnerable areas. Provide alternate safe routes in the event of an emergency.
- c. Provide an emergency response plan in the event of a disaster.
- d. Designate a senior officer to liaise with NEEOps. Provide a contact list of key personnel at national and subnational levels.
- e. Provide updated situational reports to NEEOps frequently.
- f. Provide timely warnings to NEEOps.

7.9 Telecommunications Regulatory Commission (TRC)

TRC will ensure both government and private telecommunication service providers are tasked to provide uninterrupted communication during the period of 24th November to 21st December 2024. Additional emphasis in supporting examination emergency response through contingencies for back-up and communication revival to be made. Sufficient manpower to support such exigencies to be planned. TRC to connect with NEEOps and assign a focal point.

7.10 Road Development Authority (RDA)

Road access to implement response plan in the event of disasters will be vital. Access in support of candidates sitting for examinations and officials of the examination department will require roads and pathways to be cleared of obstacles following a hazard/disaster.

- a. Routes which are likely to be affected need to be identified and contingencies drawn to clear roads/ pathways. Share such action plans with NEEOps.
- b. Assign a representative to coordinate with NEEOps and share a contact list of key persons involved in examination emergencies.
- c. Provide a list of machinery and human resources available for deployment in vulnerable areas.

7.11 Electricity Supply – CEB and LECO

Ceylon Electricity Board (CEB) and Lanka Electricity Company Private Limited (LECO) are the suppliers of electricity island-wide. Both agencies require having contingencies in providing continuous electricity supply during the period of examinations. Backup electricity in the event of hazard/disasters is to be planned and pre-positioned with breakdown teams deployed in and around the areas of examination centres to deal with any interruptions. National and district representatives of the two entities to link with NEEOps and DEECO.

7.12 Fire Brigade – Local Government Municipalities

The readiness of fire brigades under the municipalities is to be directed in submitting contingency plans to respond to examination emergencies. Resource availability, fire-hydrant serviceability and reach of fire brigades to be submitted to NEEOps. Assign a coordinator to liaise with NEEOps, who is capable of coordinating all fire brigades. Complementing and supporting adjacent municipality fire brigades in the event of emergencies is suggested. Prior approval is to be obtained to affect such mutual support.

7.13 1990 Ambulance Service - Suwaseriya

Suwa Seriya operations room to connect directly with NEEOps with an assigned officer. Deployment of ambulances and their services to be mapped. Suwa Seriya to brief its ambulance teams stationed in districts of the potential support required for examination emergencies. NEEOps will coordinate with CEO Suwa Seriya and maximize services in the event of casualty transport and medical services.

8. Communications

NEEOps will be the command centre linked directly to DEECO in twenty-five (25) districts. NEEOps will communicate with Co-chairs of the DMC and DoE for the execution of examination emergency plans. Whilst NEEOps and DEECOs will coordinate and facilitate the examination emergency process, individual essential service organizations mentioned above will have internal and external communication plans.

9. Administration and Logistics

NEEOps will be housed at the DMC while DEECOs will be hosted by the respective District Secretariats of the twenty-five (25) districts. Essential service organizations in emergencies are requested to internalize administrative and logistic support. Organizations may discuss further needs and requirements with DMC for resource allocation as required. DoE will liaise with Provincial Education Directors in providing logistic support to staff and candidates.

10. Inclusivity of Candidates with Special Needs

The Co-chairs of NEEOps will ensure that all stakeholders involved in these guidelines ensure safe and inclusive environments for candidates with special needs. Early warnings, evacuation orders and response plans to include, adhere and cater to the special needs in liaison with DEECO and NEEOps.

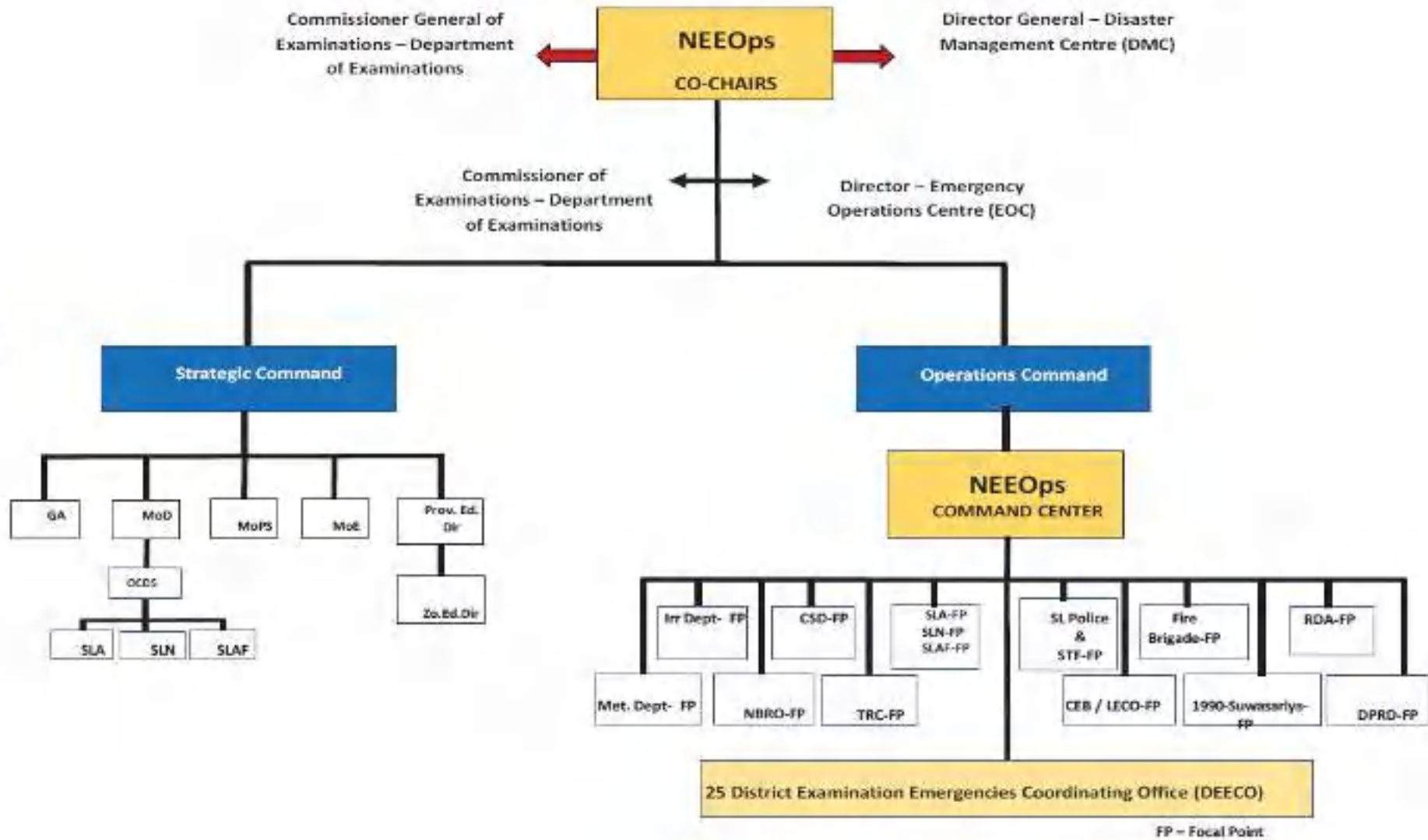
11. Conclusion

Preparing and responding to examination emergencies require a collective effort. Over a million personnel including school children will be directly involved in the examination and in carrying out relevant duties. The collection of question papers in the morning hours and the submission of answer scripts in the evening hours to and from 2,312 centres will require timely planning and execution. Any interruptions due to hazards/disasters can cause many a delay and deprive the children of sitting for their examinations. Safe passage for candidates to travel to and from their homes to the examination centres will be the collective responsibility of all agencies. A coordinated and cohesive effort by agencies in support of the Department of Examination to conduct examinations amidst emergencies is a positive initiative in providing the right to education.

November 2024

Annexures: Annex A to Annex M

Organizational Structure – National Examination Emergencies Operations Unit (NEEOps)



Annex A: National Examination Emergencies Operation Unit (NEEOps) Contact Details

Mr. H.J.M.C. Amith Jayasundara

Commissioner General of Examinations, Sri Lanka /
Co- Chairman of NEEOps
Tel: 011-2785211, 011-2785212
Mobile: 071-4433461
Fax: 011-2785220

Brig. T.N.K Perera

Director- Emergency Operations/ Co-
Chairman of NEEOps
Tel: 011-2136220
Mobile: +94773 957 903
Email: direoc@dmc.gov.lk

Mrs. M Jeewaranipunitha

Commissioner of Examinations,
(School Examinations Organization & Results/
Confidential)
Tel: 011-2784208, 011-2786616, 011-2784537
Ext: 264, 265, 280, 282
Mobile: 071-6833918
Fax: 011-2784422

Mr. Chathura Liyana Arachchige

Director - Preparedness and Planning,
Disaster Management Center
Tel: 0112136180
Mobile: 0773957901
Email: chathura@dmc.gov.lk

Capt. MNM Arshad USP.

Military Coordinator,
Disaster Management Center
Mobile: 077 209 5328
milicoord@dmc.gov.lk

Mr. Pradeep Kodippili

Director Awareness
Focal Point and NEEOps Media
Spokesperson Disaster Management Center
Tel: 077 2320530
pradeepkodippili@dmc.gov.lk

NEEOps Emergency Numbers

- 0113 668020
- 0113 668100
- 0113 668013
- 0113 668010

EOC VPN - 0773 967900 & 0763117117

NEEOps Hotline - 117
Examination Emergency Hotline - 1911

Annex B: Department of Examinations - Key Contact Details

Organization and Administration / Regional Collecting Centres (RCC)

Mrs. M Jeevaranipunitha

Commissioner of Examinations (School
Examinations Organization & Results) Tel:
011-2784537, 011-2786618
Fax: 011-2784422
Mobile: 071-6833918

Collecting and Evaluation Centres

Mr. D.D.Y. Samarasinghe

Commissioner of Examinations, (Evaluation School Exams)
Tel : 011-2784037, 011-2784633, 011
2785202
011-2786200, 011-2784201 Ext. 207
Mobile : 071-4432961 Fax : 011-2785231

Liaison

Zonal Directors of Education of Respective Education Regions

Transport of Question Papers and Answer Scripts

Mrs. A.K.S.I.K. Liyanage

Commissioner of Examinations (Confidential)
Tel: 011-2784218, 011-2785202, 011-2786200, 011-2784201
Ext: 266
Mobile: 070-2745741

Confidential Secretary

Tel: 011-2786225, 011-2785202, 011-2786200, 011-2784201
Ext: 224
Mobile: 071-6659346

Mr. H.J.M.C. Amith Jayasundara

Commissioner General of Examinations
Tel: 011-2785211, 011-2785212
Fax: 011-2785220
Mobile: 071-4433461

Annex C: Operational Guidelines for Prevention and Control of Dengue during G.C.E (A/L) Examination 2024

As of 25.10.2024, around 41814 dengue cases reported island wide. With the start of North Eastern monsoon and intermittent rains, a gradual increase of potential and positive dengue breeding sites can be found in most of the places. Further, special mosquito control campaigns conducted throughout the country have revealed around 52 % of total schools, 50% of the religious places 45% of the government institutes examined, found to have, potential dengue breeding places.

In this context, it is essential to make schools/other relevant premises dengue free to avoid transmission of the disease among government officers who are involved in and A/L school children to prevent possible outbreaks. Following actions are recommended to achieve a dengue free school environment prior to the commencement of G.C.E (A/L) Examination 2024.

1. Appoint an officer from Divisional Secretariat and the Zonal education Office to liaise with the area Medical Officer of Health (MOH) on dengue prevention activities in schools or any other institute particularly during A/L examination period.
2. Conduct source reduction and cleaning campaigns within schools with the participation of school community and volunteers as per the technical advice given by the area MOH
3. Collaborate with MOH team to identify and remove mosquito breeding places within the school premises. Be vigilant about the area surrounding the school, and inform the MOH team promptly on any mosquito breeding sites, endangering health and wellbeing of the school community
4. MOH will advise on appropriate vector control methods within the schools. If deemed necessary by the MOH team, fumigation activities can be conducted under the strict technical supervision of the MOH and area Public Health Inspector.
5. Encourage students and parents to use appropriate mosquito bite reduction methods including wearing long garments to cover exposed areas of the body and an approved mosquito repellent during the time of the examination
6. If fever cases are reported, particularly cluster of cases, within a school it should be promptly reported to the area MOH. Students should be advised to seek medical attention promptly.
7. Strengthen dengue prevention committees in schools immediately under the supervision of the school principals and technical guidance of the MOH if not started yet
8. Encourage parents, members of school development societies, past pupil associations and similar parent and student bodies to actively engage in source reduction and environment cleaning campaigns on a regular basis and prior to the examination.
9. All dengue prevention and control activities conducted by individual schools should be recorded by the respective school principals and communicate to the area MOH for further action. These records should be available during any supportive supervisory visits by the zonal education officials and other relevant officers.
10. Regional Health teams (RDHS office) under the purview of the Regional Director of Health services would liaise with their counterparts in the zonal offices and District secretariat for implementation of dengue prevention and control activities at the regional level.
11. National Dengue Control Unit (NDCU) will liaise with the Ministry of Education and Disaster Management Center for any emergencies pertaining to dengue, during the extent of the examination.
12. Please contact your relevant area MOH or National Dengue Control Unit via 0112368416/17 for any clarification regarding the above.

Annex D: General Weather Report for G. C. E. (A/L) Examination

No SF-2024-11

Seasonal, Monthly and weekly Rainfall Forecasts for November 2024-January 2025

This consensus Climate Outlook for November 2024 to January 2025 season over Sri Lanka has been developed through an expert assessment of the prevailing global climate conditions influencing the South Asian climate and seasonal forecasts from different climate models around the world. ENSO-neutral conditions are present. Equatorial sea surface temperatures (SSTs) are near-to-below-average in the central and eastern Pacific Ocean. La Niña is favoured to emerge in September-November (60% chance) and is expected to persist through January-March 2025. The Indian Ocean Dipole (IOD) is neutral. The IOD index for the week ending 27 October was -0.94 °C, making it the 5th consecutive week close to or below the negative IOD threshold (-0.4 °C). Careful consideration is also given to other regional and global factors as well as the intraseasonal variability of the region that can affect the rainfall and temperature patterns over the country.

Seasonal Rainfall Forecast for November–January 2024/25 (NDJ)

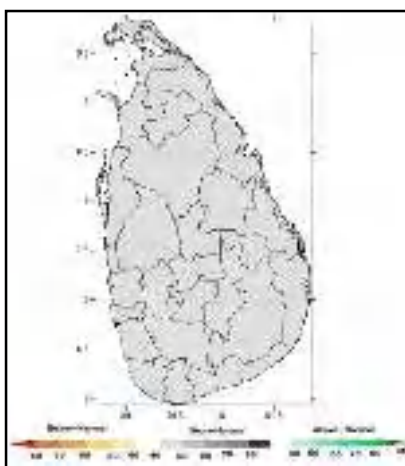
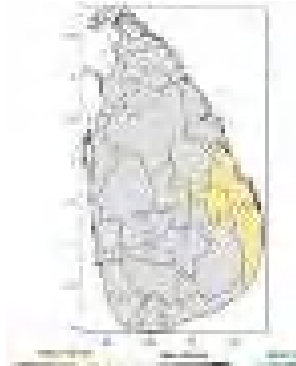


Fig 1: Consensus Probabilistic Monthly rainfall forecast for NDJ 2024/25

There is a possibility for near normal rainfall over most parts of the country during NDJ 2024/25 as a whole (Fig.01).

Development of the synoptic scale systems such as lows, depressions and cyclones are also possible during the month of November and December. If so rainfall can increase.

Monthly Rainfall Forecasts for November, December 2024 and January 2025

Month	Rainfall forecast
<p>November 2024</p> 	<p>There is a higher chance of having near normal rainfalls over most parts of the country except Ampara and Batticaloa districts where below normal rainfalls are likely during the month of November 2024. There is a possibility for developing atmospheric disturbances, such as low pressure areas and depressions during the month, particularly during latter part of the month. If so rainfall will increase.</p>

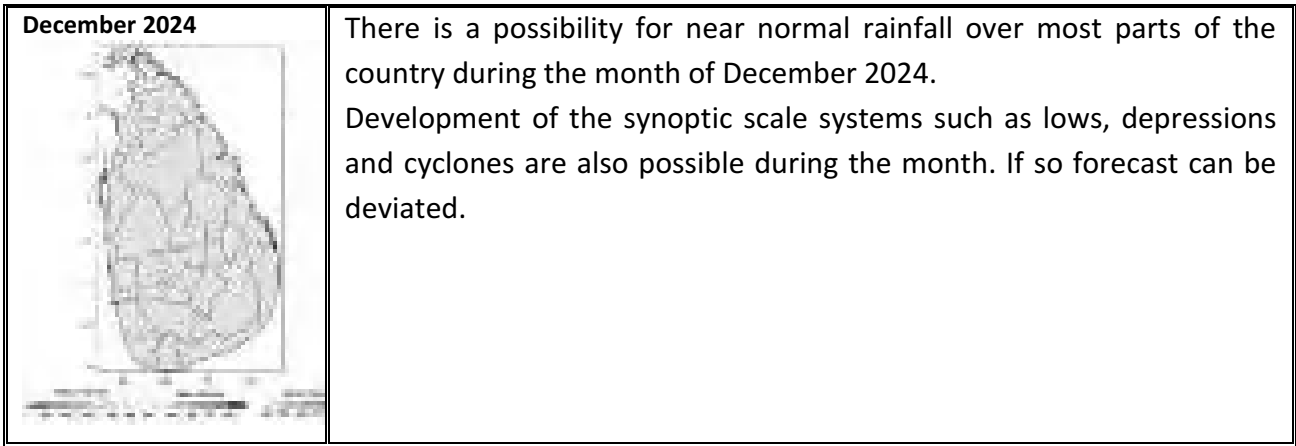
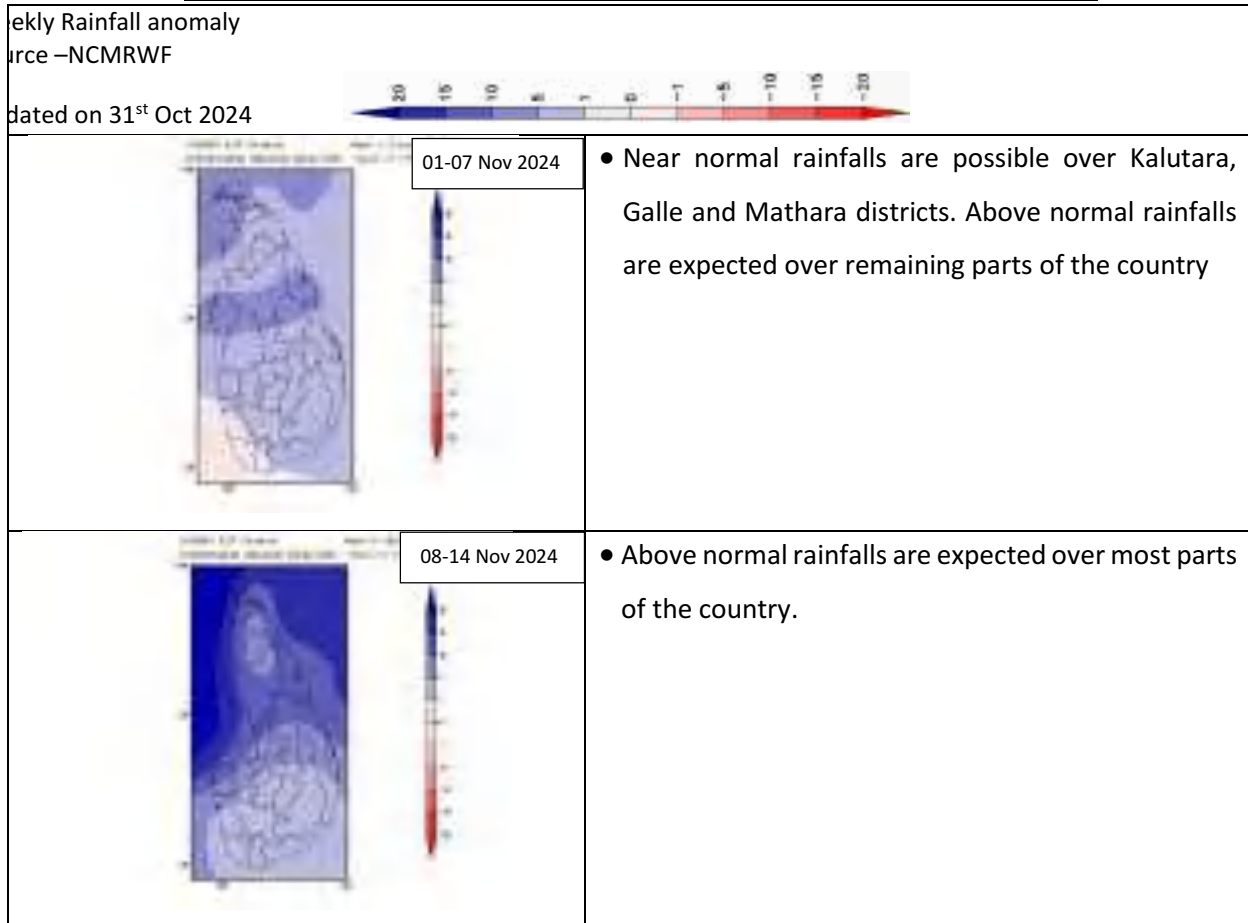


Fig 2. Monthly rainfall forecasts for November, and December 2024

(District wise normal (mean) rainfall values are indicated in annex -1)

The predictability is also limited due to strong day-to-day atmospheric variability caused by the passage of the synoptic scale systems such as lows and depressions. Intraseasonal Oscillations such as Madden Julian Oscillations (MJO) is also another atmospheric phenomena which can't be underestimated.

Weekly Rainfall forecasts for the month of November 2024



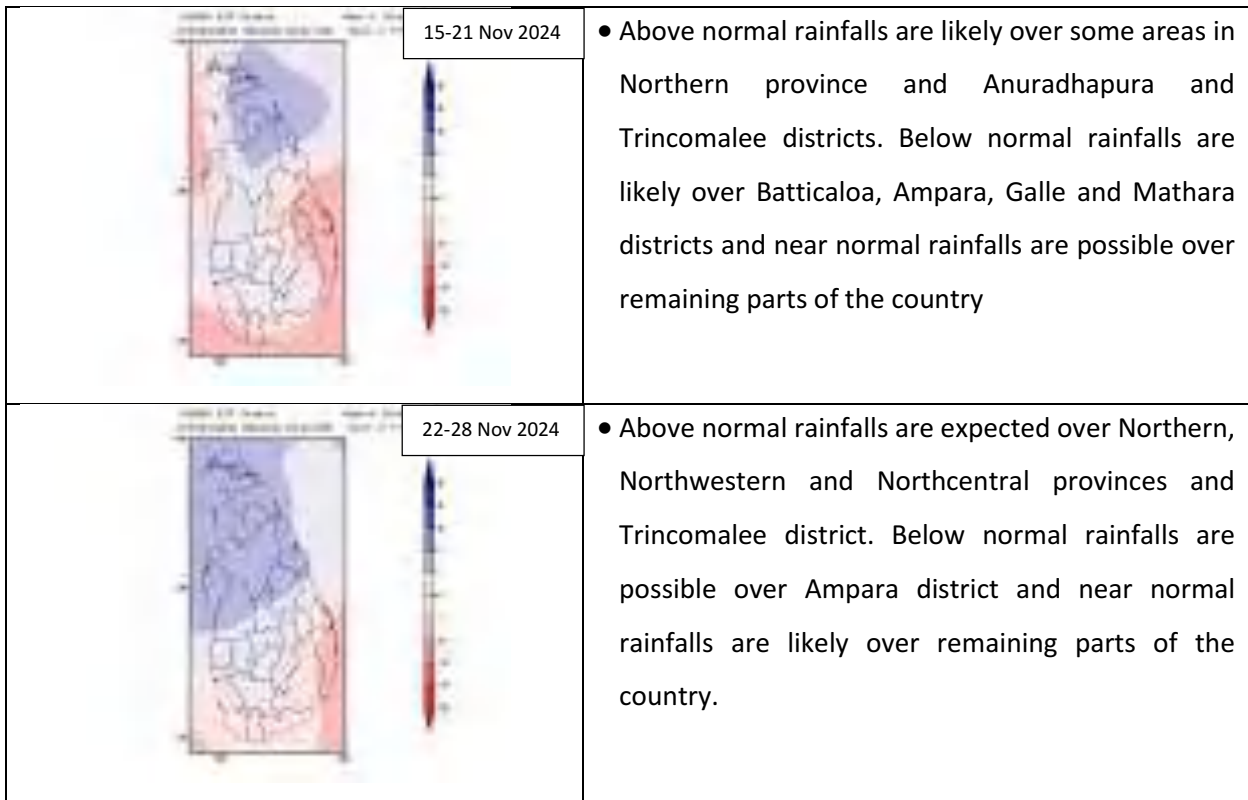


Fig 3: Weekly rainfall forecast for November 2024

Probabilistic Temperature Forecast for November 2024

The probabilistic Temperature forecasts in Sri Lanka for November 2024 as given below.



Fig 4:

Fig 5:

Figure 4 shows the Probabilistic forecast for Maximum Temperatures in Sri Lanka during November 2024. Accordingly, there is a chance of experiencing slightly above the normal Maximum(day) temperatures in Vavunia, Anuradhapura, Puttalam, Kurunegala, Hambantota, Rathnapura, Kandy, Nuwara Eliya, Ampara, Trincomalee and Batticaloa districts and below the normal Maximum Temperatures in Gampaha, Badulla and Galle districts for the month of November 2024.

Figure 5 shows the Probabilistic forecasts for Minimum (night) Temperatures in Sri Lanka during November 2024. Accordingly, there is a chance of experiencing slightly above the normal Minimum Temperatures Mannar, Anuradhapura, Puttalam, Gampaha, Colombo, Galle, Hambantota, Rathnapura, Kandy, Ampara, Trincomalee and Batticaloa districts and below the normal Minimum Temperatures in Vavuniya, Kurunegala and Badulla districts for the month of November 2024.

Note: Temperature forecasts are not available for Kegalle, Matara, Matale, Mulative, Kilinochchi, Polonnaruwa, Monaragala, Jaffna, and Kalutara districts due to unavailability of long-term temperature observation data.

Attention is needed for following areas

- More attention for the instructions and advisories issued by authorized agencies particularly related to extreme weather.
- Lightning and temporally strong gusty winds accompanied by thundershowers are also possible during the season, particularly November and December.
- There is a possibility for developing low pressure systems, depressions and Cyclones during the season.

Annex-1

District wise mean (30 years (1981-2010) of average) rainfalls during the months of November, December and January

Table 1: 30 year Average (1981-2010) district wise rainfalls during the months of November, December and January in each district.

District	Average rainfall- November(mm)	Average rainfall- December (mm)	Average rainfall- January(mm)
Colombo	368.1	171.3	103.7
Kalutara	384.5	232.9	143.5
Galle	341.6	221.6	134.5
Matara	329.5	192.7	114.3
Hambantota	230.8	144.0	81.7
Ampara	289.6	318.7	233.8
Batticaloa	326.8	371.1	209.4
Trincomalee	334.1	310.1	133.7
Mullaithivu	333.9	250.9	92.2
Jaffna	348.4	232.7	73.1
Killinochchi	340.3	240.3	82.5
Mannar	266.5	188.3	62.0
Puttalam	234.6	107.0	52.4
Gampaha	319.3	120.0	68.7
Kegalle	381.2	154.2	96.4
Ratnapura	365.5	218.7	129.4
Monaragala	293.3	221.2	149.9
Badulla	335.4	324.3	242.8
Pollonnaruwa	290.1	328.8	171.7
Vavuniya	273.6	225.2	87.3
Anuradapura	249.2	208.1	94.0
Kurunegala	270.1	122.0	67.2
Matale	336.5	340.3	233.7
Kandy	318.1	258.0	185.9
Nuwaraeliya	303.2	220.9	158.2

Annex E: Expected Flood Situation Around the Country During the G.C.E. (A/L) Examination Period

(from 21st November to 20th December 2024)

When looking at past data, it's clear that there have been many flood events during the period, especially in the western part of the country. Some major flood incidents have been recorded during this time. The upcoming G.C.E. (A/L) examination is set for 21st November to 20th December 2024, which coincides with the Southwest monsoon season. Historically, heavy rainfall during this season has caused flooding in river basins like Kalu, Kelani, Gin, Nilwala, Attanagalu, Deduru Oya, and Maha Oya. Low-lying areas in districts such as Ratnapura, Gampaha, Colombo, Kalutara, Galle, Puttalam (Chilaw), and Matara are highly prone to flooding. Due to the significance of the upcoming examination, it is strongly recommended that relevant staff be kept on standby and prepared in these areas. Additionally, the following table outlines the rivers at risk of flooding in November and December, along with their current water levels, which should be checked. It's important to note that while the Irrigation Department doesn't control reservoirs in these basins (except Deduru Oya basin) due to their location in the western part (Wet Zone) of the country, the CEB manages several reserves in the upper catchment of the Kelani River, which are at a high operation level. Suppose high rainfall is forecasted through a three-day or ten-day outlook by the Department of Meteorology, along with real-time observations. In that case, the Irrigation Department will issue flood warnings promptly. By monitoring and forecasting river water levels, the department is committed to ensuring public safety and awareness. Another notable factor is that the Deduru Oya reservoir is at its full supply level, which can trigger floods in downstream areas of Chilaw. Based on the current water levels of rivers and reservoirs, as well as historical records of events, the Hydrology and Disaster Management Division of the Irrigation Department would like to make the following recommendations.

1. Priority should be given to Ratnapura, Gampaha, Colombo, Kalutara, Galle, Puttalam (Chilaw), Anuradhapura, Thanthirimale, Somawathiya and Matara districts for implementing preparatory measures against potential flood threats.
2. When selecting schools for conducting examinations, careful consideration should be given to factors such as the likelihood of flooding based on past experiences and ensuring safe access to the schools.
3. Be vigilant in areas prone to flash flooding, especially in hilly and urban areas, and make necessary preparations to address any emergencies.
4. Given the high storage levels of major reservoirs, there is a possibility of spillage during heavy rainfall events. This should also be factored into preparatory activities, especially downstream of major reservoirs.

Table 1: Current water levels of major Rivers which could flood during the 21st November to 20th December 2024

Rivers could flood from 14th November to 20th December 2024	Current Water Level as of 22 October 2024			Status
Kelani Ganga	N'Street	1.80	ft	Normal
	Hanwella	1.84	m	Normal
	Glencorse	9.83	m	Normal

Kalu Ganga	Millakanda	2.68	m	Normal
Gin Ganga	Thawalama	1.53	m	Normal
	Baddegama	1.70	m	Normal
Nilwala Ganga	Panadugama	3.27	m	Normal
Aththanagalu Oya	Dunamale	1.44	m	Normal
Maha Oya	Badalgama	2.43	m	Normal

The water levels and rainfall situations today do not imply any flood threat, and the situation is completely normal. However, the current normal situation does not imply possible flood threats on the 21st November to 20th December, as stated above.

Prepared by:

Irrigation department

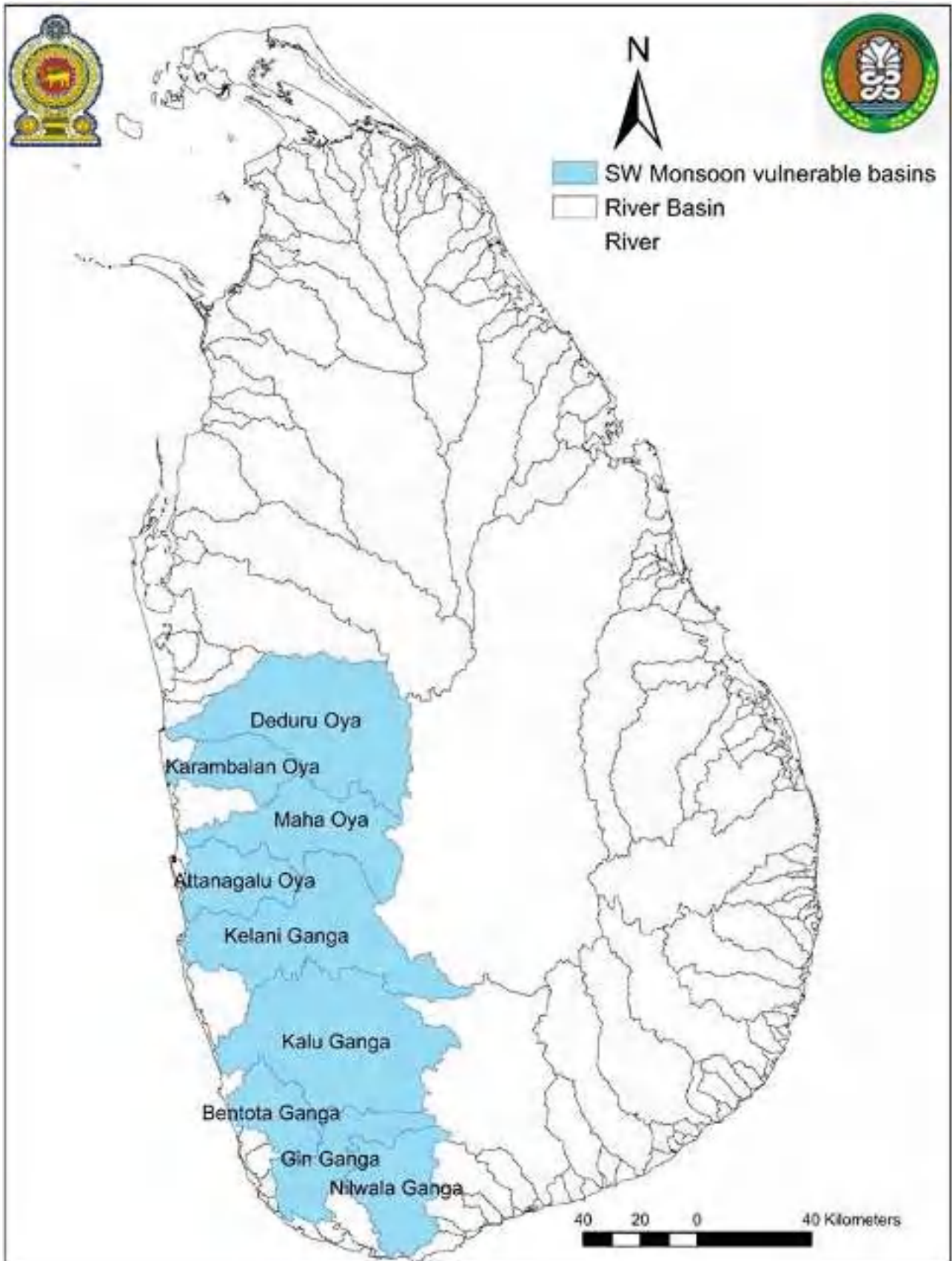


Figure 1: Flood risk areas during the Examination Period (14th November to 20th December)

Annex F: Information of Potential Landslides Areas in Divisional Secretariat Level

No	District	1 st Priority DS Division for NE Monsoon	2 nd Priority DS Division for NE Monsoon
1	Badulla	Ella, Passara, Haliela, Lunugala, Badulla	Kandeketiya, Bandarawela, Haputale, Haldumulla, Welimada
		Proposed Schools for resettlement process within the above areas: Memale Tamil Vidyalaya, Haliela Diyangala, Tamil Vidyalaya, Haliela Liyangahwela Tamil Vidyalaya, Bandarawela	
2	Nuwara Eliya	Walapane	Haguranketha, Nuwara Eliya, Ambagamuwa
3	Matale	Ukuwela, Ambangangakorale, Rattota	Naula
4	Kandy	Ududumbara, Minipe, Medamahanuwara	Pathahewaheta, Pannila, Gangawatakorale, Pathadumbara
		Proposed Schools for resettlement process within the above areas: Mediwaka Maha Viddiyalaya/Ududumbara	
5	Ratnapura		Balangoda, Imbulpe, Weligepola, Kolonna
		Proposed Schools for resettlement process within the above areas: Walaboda Maha Viddiyalayaya, Balangoda Massenna Maha Viddiyalaya, Balangoda Ranhotikanda Maha Viddiyalaya, Kolonna	

Other General Guidelines

1. It is advised to avoid using all schools identified as high-risk locations for landslides, slope failures, cutting failures or rock falls based on previous NBRO investigations.
2. For medium-risk and low risk schools, it is advised to follow the instructions issued with the landslide early warnings messages during rainy periods.
3. Be vigilant using access roads to the schools in the areas mentioned above during rain.
4. In any emergency situation, please contact the Disaster Management Centre (DMC) at 117. The DMC will coordinate with the NBRO District Offices or the Colombo Head Office for further assistance.

Prepared by: National Building Research Organization

Annex H: G.C.E. (A/L) Examination - 2024 Centre Ranges

S/N	EDUCATIONAL DIVISION	NO OF EXAM CENTRES		TOTAL	NO OF CO-OD CENTRES		TOTAL
		FROM	TO		FROM	TO	
01	Colombo	0001	- 0111	111	001	- 008	08
02	Sri Jayawardhanapura	0112	- 0162	051	009	- 012	04
03	Piliyandala	0163	- 0198	036	013	- 016	04
04	Homagama	0199	- 0231	033	017	- 019	03
05	Gampaha	0232	- 0306	075	020	- 027	08
06	Kelaniya	0307	- 0353	047	028	- 032	05
07	Negombo	0354	- 0395	042	033	- 035	03
08	Minuwangoda	0396	- 0429	034	036	- 038	03
09	Horana	0430	- 0466	037	039	- 041	03
10	Matugama	0467	- 0497	031	042	- 045	04
11	Kalutara	0498	- 0550	053	046	- 050	05
12	Galle	0551	- 0666	116	051	- 062	12
13	Matara	0667	- 0768	102	063	- 076	14
14	Tangalle	0769	- 0849	081	077	- 085	09
15	Ratnapura	0850	- 0972	123	086	- 099	14
16	Kegalle	0973	- 1069	097	100	- 115	16
17	Kurunegala	1070	- 1158	089	116	- 123	08
18	Nikaweratiya	1159	- 1203	045	124	- 132	09
19	Kuliyapitiya	1204	- 1261	058	133	- 141	09
20	Chilaw	1262	- 1295	034	142	- 147	06
21	Puttalam	1296	- 1328	033	148	- 154	07
22	Anuradhapura	1329	- 1434	106	155	- 171	17
23	Polonnaruwa	1435	- 1481	047	172	- 179	08
24	Matale	1482	- 1543	062	180	- 186	07
25	Kandy	1544	- 1714	171	187	- 206	20
26	Nuwara-Eliya	1715	- 1789	075	207	- 215	09
27	Badulla	1790	- 1894	105	216	- 229	14
28	Monaragala	1895	- 1953	059	230	- 240	11
29	Ampara	1954	- 1988	035	241	- 246	06
30	Kalmunai	1989	- 2052	064	247	- 255	09
31	Batticaloa	2053	- 2121	069	256	- 263	08
32	Trincomalee	2122	- 2167	046	264	- 271	08
33	Vavuniya	2168	- 2187	020	272	- 280	09
34	Mannar	2188	- 2202	015	281	- 286	06
35	Mullaitivu	2203	- 2218	016	287	- 293	07
36	Kilinochchi	2219	- 2235	017	294	- 301	08
37	Jaffna I	2236	- 2274	039	302	- 311	10
38	Jaffna II	2275	- 2312	038	312	- 319	08

Annex I: District Disaster Management Contact Details

No	District	Name	Designation	Office	Mobile	Official email
1	Ampara	Mr.M.A.C.M.Riyas	Deputy.Director (District)	+94 632 222 218	+94 773 957 883	ampara@dmc.gov.lk
2	Anuradhapura	Lt Col SAB Dissanayake	Asst.Director (District)	+94 252 234 817	+94 773 957 881	anuradhapura@dmc.gov.lk
3	Badulla	Mr. E. M. L. U. Kumara	Deputy Director (District)	+94 552 224 751	+94 773 957 880	badulla@dmc.gov.lk
4	Batticaloa	Acting Mr.M.A.C.M.Riyas	Deputy Director (District)	+94 652 227 701	+94 773 957 885	batticaloa@dmc.gov.lk
5	Colombo	Wing Comm. CDD Ranasinghe	Asst.Director (District)	+94 112 434 028	+94 773 957 870	colombo@dmc.gov.lk
6	Galle	Lt Col RLD Liyanage	Asst.Director (District)	+94 912 227 315	+94 773 957 873	galle@dmc.gov.lk
7	Gampaha	Mr. A. M. A. N. Chandrasiri	Deputy Director (District)	+94 332 234 671	+94 773 957 871	gampaha@dmc.gov.lk
8	Hambantota	Wing Comm. K Silva	Asst.Director (District)	+94 472 256 463	+94 773 957 875	hambantota@dmc.gov.lk
9	Jaffna	Mr.N.Sooriyarajah	Deputy Director (District)	+94 212 221 676	+94 773 957 894	jaffna@dmc.gov.lk
10	Kalutara	Lt. Col. M.A.P.S. Perera	Asst.Director (District)	+94 342 222 912	+94773 957 872	kalutara@dmc.gov.lk
11	Kandy	Mr.I.A.K.Ranaweera	Asst.Director (District)	+94 812 202 697	+94 773 957 878	kandy@dmc.gov.lk
12	K'galle	Mr. H. M. A. C. Bandara	Asst.Director (District)	+94 352 222 603	+94 773 957 876	kegalle@dmc.gov.lk
13	Kilinochchi	Mr.S.Kokularajah	Asst.Director (District)	+94 212 285 330	+94 772 320 528	killinochchi@dmc.gov.lk
14	Kurunegala	Mr.Anura Viraj Dissanayake	Deputy Director (District)	+94 372 221 709	+94 773 957 887	kurunegala@dmc.gov.lk
15	Mannar	Mr.K.Thileepan	Asst.Director (District)	+94 232 250 133	+94 772 320 529	mannar@dmc.gov.lk
16	Matale	Mr.Chaminda Amaraweera	Deputy Director (District)	+94 662 230 926	+94 773 957 890	matale@dmc.gov.lk
17	Matara	Lt.Col.K.A.Ariyawansa	Asst.Director (District)	+94 412 234 134	+94 773 957 874	matara@dmc.gov.lk
18	Monaragala	Mr.A.H.Ravindra Kumara	Deputy Director (District)	+94 552 276 867	+94 773 957 889	monaragala@dmc.gov.lk
19	Mulativu	Acting Mr.S.Kokularajah	Asst.Director (District)	+94 212 290 054	+94 773 957 886	mulativu@dmc.gov.lk
20	Nuwaraeliya	Mr.H.M.N.P.Bandara	Deputy Director (District)	+94 522 222 113	+94 773 957 879	nuwaraeliya@dmc.gov.lk
21	Polonnaruwa	Mr. A.M.R.N.K.Alahakoon	Asst.Director (District)	+94 272 226 676	+94 773 957 882	polonnaruwa@dmc.gov.lk
22	Puttalam	Wing Comm.W.M.D.T.Bandara	Asst.Director (District)	+94 322 265 756	+94 773 957 888	puttalam@dmc.gov.lk
23	Rathnapura	Mr.S.H.M.Manjula	Deputy Director (District)	+94 452 222 991	+94 773 957 877	ratnapura@dmc.gov.lk
24	Trincomalee	Mr.K.Sugunathas	Deputy Director (District)	+94 262 224 711	+94 773 957 884	trincomalee@dmc.gov.lk
25	Vavunia	Mr.Ruwan Rathnayake	Asst.Director (District)	+94 242 225 553	+94 773 957 892	vavuniya@dmc.gov.lk

Annex J: Emergency Services Contact List

Emergency Services Contact Details

Ref.	Authority	Hotline Number
1	Office of Chief of Decense Staff	0112674503 / 0112674506 / 0112674505
2	Army HQ	0112432682 – 5/0766907749
3	Navy HQ	0117190000 / 0117192250/0112445368
4	Air Force HQ	0112441044 / 0112495495/0112342576
5	Irrigation Department	0112581162
6	Department of Meteorology	0112694846
7	National Disaster Relief Services Centre (NDRSC)	0112665258
8	Health Department	0112694033 / 0112675011 0112675449 / 0112693493
9	Police HQ	0112421111
10	Ministry of Mass Media	0112513459 / 0112513460 0112512321 / 0112513498
11	Petroleum Resources	0112564969 / 0112370033 / 0112370032
12	Telecommunication Regulatory Commission	0112689345 / 1900
13	Ministry of Power & Energy	0112574922
14	Road Development	0112046200 / 1968
15	NBRO	0112588946 / 0112501834 / 0112500354 / 0112503826
16	Transport Board	0112581120
17	Private Bus Services	0716550000
18	SL Telecom	0112021000 / 1212
19	Ministry of Defence	0112441146 / 0113668031 / 118
20	Operation Commander Colombo (SL ARMY)	114
21	Disaster Management Center (DMC) Call Center	117
22	Sri Lanka Police Department	119 /118
23	Fire Brigade	110
24	National Water Supply & Drainage Board	1939
25	Suwasariya Ambulance	1990
26	Ceylon Electricity Board	1987
27	Lanka Electricity Company (LECO)	1910
28	Road Development Authority	1968

29	Expressway Emergency Hotline	1969
30	Ministry of Child Development & Women's Affairs (Child helpline)	1929
31	Sri Lanka Air Force (Emergency Service)	116
32	National Safety (Police Emergency)	118
33	Power & Energy	1901
34	Public Administration & Home Affairs	1905
35	Department of Examination	1911
36	Tourism Complaints	1912
37	National Agriculture & Insurance Board	1918
38	Government Information Center	1919
39	National Mortgage & Investment Board	1922
40	SL Police (CID)	3990 / 0112320141- 4
41	National Transport Commission	1955
42	National Hospital	1959

Annex K: District Secretariat Contact Details

District Officers						
S/H	Distric	Name	Direct Telephone	Fax Number	Mobile Number	E-mail Address
1	Colombo	G.P.Janaka Kumara	011-2369139	011-2369142	077-6927427	ds@colombo.dist.gov.lk
2	Gampaha	L.W.M.Mapalagama Gamage	033-2222841	033-2222900	071-8434800	lalindagalle@gmail.com
3	Kaluthara	G.M.J.K. Gunawardhane	034-2222235	034-2222218	071-8068450	ds@kaluthara.dist.gov.lk
4	Kandy	Chandana Thennakoon	081-2222235	081-2233186	071-7810990	ds@kandy.dist.gov.lk
5	Matale	Thejani Thilakarathne	066-2222236	066-2222235	071-8050132	gamatale1@gmail.com / matale.dist.gov.lk
6	Nuwaraeliya	Nandana Galabada	052-2222235	052-2222610	071-8097427	moha.dist.nuwaraeliya@gmail.com
7	Galle	W.A.Dharmasiri	091-2234235	091-2222972	071-4178394	ds@galle.dist.gov.lk
8	Matara	Ganesha Amarasinghe	041-2222235	041-2222234	071-8097765	dsmadmpa@gmail.com
9	Hambantota	H.P.Sumanasekara	047-2256235	047-2256235	071-8348412	moha.disp.hambanthota@gmail.com
10	Jaffna	M.Pradeepan	021-2222235	021-2222355	077-7570144	gajaffna@sltnet.lk
11	Kilinochchi	S.Muralitharan	021-2283965	021-2283966	077-6539952	gaofficekili@gmail.com
12	Vavuniya	P.A.Sarathchandra	024-2222235	024-2222212	071-8088083	gavavuniya@gmail.com
13	Mannar	K.Ganeshwaran	023-2222235	023-2222232	077-2395900	gamannar@gmail.com
14	Mullaitivu	A.Umamaheshwaran	021-2290035	021-2290045	071-4471128	electionmul@gmail.com / gamullaitivu@gmail.com
15	Batticaloa	J.J.Muralidharan	065-2222235 / 065-2224435	065-2224466	077-3876360	moha.dist.batticaloa@gmail.com
16	Ampara	Chinthaka Abeywickrama	063-2222206	063-2222130	071-8113785	distsecampara@gmail.com
17	Trincomalee	Chaminda Hettiarachchi	026-2222235	026-2222305	071-5302471	trincoga@gmail.com
18	Kurunegala	R.M.R.Rathnayake	037-2222235	037-2222134	071-4416696	disecku@sltnet.lk
19	Puttalam	H.M.S.P.Herath	032-2265235	032-2265239	077-2640153	disputtalam@yahoo.com
20	Anuradhapura	K.G.R. Wimalasooriya	025-2235479	025-2222235	071-4352016	moha.dist.anuradhapura@gmail.com
21	Polonnaruwa	Sujantha Ekanayake	027-2222235	027-2225578	071-2509933	moha.dist.polonnaruwa@gmail.com
22	Badulla	P.S.P.Abayawardhane	055-2222235	055-2222233	071-8373900	pandukasri@yahoo.com
23	Moneragala	R.M.P.S.B.Rathnayake	055-2276235	055-2276025	071-4336221	pasansri@yahoo.com
24	Rathnapura	K.A.W.L.W.Gunarathne	045-2222235	045-2226007	071-4500909	moha.dist.rathnapura@gmail.com
25	Kegalle	J.M.R.P.Jayasinghe	035-2222235	035-2232620	071-4412038	kegdisec01@gmail.com

Annex L: Provincial Education Directors' Contact Details

	PROVINCE	NAME OF P.D.OF EDU	MOBIL	WHATSAPP
01	WESTERN PROVINCE	W.A.N. PERERA	0718223026	0718223026
02	SOUTHERN PROVINCE	C.U. WEERASEKARA	0719776778	0719776778
03	SBARAGAMUWA PROVINCE	M.I.D.D.C. IDDAMALGODA	0706600277	0706600277
04	NORTH WESTERN PROVINCE	J.A.M.P. JAYATHILAKE	0707297131	0774297131
05	NORTH CENTRAL PROVINCE	S.M.W. SAMARAKOON	0714422897	0714422897
06	CENTRAL PROVINCE	A.G.A.PIYADASA	0714924290	0714924290
07	UVA PROVINCE	A.H.R.AMARADASA	0719993045	0719993045
08	EASTERN PROVINCE	S. KULENDRAKUMAR	0779919472	0779919472
09	NORTHERN PROVINCE	K.J. BRATLEY	0771489754	0771489754

Annex M: Zonal Education Directors' Contact Details

	ZONE	NAME OF Z.D.E.	MOBIL	WHATSAPP
01	COLOMBO	P.R. DEVABANDU	0718046563	0718046563
02	SRI JAYAWARDHANAPURA	H.W.N.K. EKANAYAKE	0719996399	0719996399
03	PILIYANDALA	W.A.K. HEMAMALI DE SILVA	0779101572	0779101572
04	HOMAGAMA	H.C.P. GAMAGE	0707297131	0774297131
05	GAMPAHA	W.A. AJITHA PRIYANGANI	0714484241	0714484241
06	KELANIYA	K.L. NILMINI PERERA	0714411997	0714411997
07	NEGOMBO	D.F.P.S.D. PERERA	0718356279	0718356279
08	MINUWANGODA	A.W.R. PERERA	0714476858	0714476858
09	HORANA	J.D.L.V.K. JASINGHE	0707778566	0767656322
10	MATHUGAMA	W.A. PREMA WIJETHUNGA	0779825380	0779825380
11	KALUTARA	A.U. WICKRAMAARCHCHI	0718230232	0718230232
12	GALLE	W.A. MADHUSRINI WASANA	0779502174	0779502174
13	ELPITIYA	P.A. MALAWARA ARACHCHI	0718352097	0718352097
14	AMBALANGODA	K.W.A. KALAEHWATHTHA	0718212008	0718212008
15	UDUGAMA	ASHANI KODITHUWAKKU	0773216708	0718374927
16	MATARA	O.D. MUDALIGE	0718107913	0718107913
17	AKURESSA	U.M.N.J. JAYAMINI	0715301055	0715301055
18	MULATIYANA-HAKMANA	M.T.M. AKIL	0718148891	0718148891
19	MORAWAKA-DENIYAYA	H.Y.D. PRIYADHARSHANI	0719005685	0719005685
20	TANGALLE	W.A.S.D. KALYANI	0715689941	0715689941
21	HAMBANTOTA	O.P.G. NILANI	0705121025	0705121025
22	WALASMULLA	SUDATH SAMRAWICKRAMA	0714456341	0714456341
23	RATNAPURA	W.H.N.H. DAYANANDA	0719074713	0719074713
24	BALANGODA	P.P.C. WIJEWARNASOORIYA	0718176007	0718176007
25	NIVITHIGALA	D.D.R. RUPASINGHE	0716210255	0716210255
26	EMBILIPITIYA	G.G.A. ABEYWICKRAMA	0719783574	0768983574
27	KEGALLA	M.I.D.D.C. IDDAMALGODA	0706600277	0706600277
28	MAWANELLA	M.A.P. PRIYADHARSHANI	0719129835	0719129835
29	DEHIOWITA	H.L. HARISCHANDRA	0714786308	0702721415
30	KURUNEGALA	S.A.P.S. JAYAMAHA	0718255445	0718255445
31	IBBAGAMUWA	R.M.C.B. RATHNAYAKA	0703698765	0703698765
32	KULIYAPITIYA`	C.D.B. BASNAYAKE	0763795482	0714455482
33	GIRIULLA	M.V.D.P.T.K. DEVAPRIYA	0714971556	0714971556
34	NIKAWERATIYA	H.A.L.P. HAPUARACHCHI	0718340148	0718340148
35	MAHO	R.M.I.M.A. JINNA	0702461378	0702461378
36	PUTTALAM	A.H.M. ARJUNA	0710315323	0710315323
37	CHILAW	R.M.T.N. PRASAD	0716301584	0716301584
38	ANURADHAPURA	M.M. HETTIARACHCHI	0702992899	0716714929
39	THAMBUTHTHEGAMA	H.N.S. AMMUDUWAGE	0715877533	0715877533
40	KEKIRAWA	J.M.K.R. BANDARA	0712221975	0712221975
41	GALENBINDUNUWEWA	I.R. NAKANDALA	0767196883	0767196883
42	KEBITHIGOLLEWA	J.M.R. MAITHREEPALA	0710703970	0710703970
43	POLONNARUWA	J.P.B. JAYAWARDHANA	0719995511	0719995511
44	HINGURAKGODA	W.M.L.C.K. WASALAMUDALI	0702110471	0703824495
45	DIMBULAGALA	A. MUSLIMEEN	0717078715	0717078715
46	MATALE	T.N. HETTIARACHCHI	0774160316	0718124940
47	GALEWELA	S.A.G.R. SIRIWARDHANA	0760730446	0760730446
48	NAULA	W.M. ABEYWARDHANA	0718661586	0718661586
49	WILGAMUWA	M.P. KARUNARATHNA	0711878169	0774014590
50	KANDY	D.C.I. ANDARAGE	0716565233	0716565233
51	DENUWARA	M.P. KARUNASENA	0774014590	0774014590
52	GAMPOLA	NIHAL ALAHAKOON	0714981764	0714981764
53	TELDENIYA	T.M.P.S.U. THENNAKON	0712886668	0712886668

	ZONE	NAME OF Z.D.E.	MOBIL	WHATSAPP
54	WATHTHEGAMA	W.M.T.N. GUNARATHNA	0718107241	0718107241
55	KATUGASTHOTA	S.N. WEERASUNDARA	0717801422	0717801422
56	NUWARAELIYA	S.P. PIHILLEGEDARA	0718501018	0718501018
57	KOTHTHMALE	P.V.S.S. PANANWALA	0762069186	0762069186
58	HATTON	R. WIJENDRAN	0718393053	0718393053
59	WALAPANE	D.M.M.P. DISSANAYAKE	0713309980	0779977532
60	HANGURANKETHA	D.M.P.L. ABEYRATHNA	0715596639	0715596639
61	BADULLA	SARATH RANASINGHE	0713772087	0713772087
62	WELIMADA	P.G.K.K.S. WIMALAWEERA	0712006254	0712006254
63	BANDARAWELA	H.M.M.D. HERATH	0713451010	0713451010
64	PASSRA	M.A. SAREENA BEGAM	0770631837	0774264979
65	MAHIYANGANAYA	A.W. SEMAPALA	0714575323	0714575323
66	VIYALUWA	S.N. HETTIARACHCHI	0718605855	0718605855
67	MONARAGALA	M.K.H. SAMEERA	0702784323	0718182653
68	WELLAWAYA	K.J.S. WIJETHILAKA	0718141764	0743244657
69	BIBILA	H.M.P.K. HERATH	0713411407	0713411407
70	THANAMALWILA	H.M.B. KARUNADASA	0719535397	0719535397
71	AMPARA	S.R. HASANTHI	0714496565	0714496565
72	MAHAOYA	K.B. DHARMASENA	0718211271	0773727423
73	DEHIATTAKANDIYA	T.S.D. PEIRIS	0717898160	0717898160
74	KALMUNAI	M.S.S. NAJEEEM	0772072838	0772072838
75	SAMMANTHURE	S. MAHENDRAKUMAR	0772241187	0772241187
76	AKKARAIPATTU	A.M. RAHMATHULLAH	0777525671	0777142018
77	THIRUKKOVIL	R. UTHAYAKUMAR	0702119009	0702119009
78	BATTICALOA	S. KULENDRAKUMAR	0779919472	0779919472
79	KALKUDHA	T. ANANTHARUBAN	0774401046	0774401046
80	PADDIRUPPU	S. PUVANENTHIRAN	0773439249	0773439249
81	BATTICALOA CENTREL	M.M. JAWAD	0770549090	0779798266
82	BATTICALOA WEST	Y. JAYACHANDRAN	0755005858	0755005858
83	TRINCOMALEE	T. RAVI	0777880963	0777880963
84	MUTUR	A.I. SIRAJ	0773987631	0773987631
85	KINNIYA	Z.M.M. NALEEM	0774330956	0774330956
86	KANTALE	A.K.D. UPALI HERATH	0768049114	0768049114
87	GOMARANKADAWALA	K.P.C.K. PIYALATH	0710742177	0710742177
88	VAVUNIYA SOUTH	MRS. T. VAJEEKARAN (ACTING)	0778727721	0701337089
89	VAVUNIYA NORTH	MR. T.L. ARIVALAKAN	0777252022	0777252022
90	MANNAR	MISS. G.D. THEVARAJAH	0778449764	0778449764
91	MADHU	MRS. A.C. VOLANTIN	0778835489	0778835489
92	MULLATIVU	MR. R. THAMILMARAN	0774656973	0774656973
93	THUNUKKAI	MRS. M. MUGUNTHAN	0776016083	0776016083
94	KILINOCCHI SOUTH	MRS. P.G. GAJAPATHY	0777101367	0777101367
95	KILINOCCHI NORTH	MR. A. SIVANARULRAJAH	0767128528	0778126321
96	JAFFNA	MRS. R. JAMUNA	0776621674	0776621674
97	ISLAND	MR. T. GNANASUNTHARAN	0718214896	0718214896
98	THENNAMARACHCHI	MR. C.KAMALARAJAN	0775449029	0775449029
99	VALIKAMAM	MRS. L. MUGUNTHAN (ACTING)	0775455204	0775455204
100	VADAMARACHCHI	MR. K. SATHYAPALAN	0766642980	0766642980

